

Things are about to become very clear

The 2022 Medicare Advantage Clarity Presentation will begin shortly



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Sí, hablo su idioma.



2022 Medicare Advantage Clarity Presentation



Clear answers to your Medicare questions.

United Healthcare

Welcome

Meet your local licensed sales agent

I'm here to personally help you find the UnitedHealthcare® plan that's the best fit for you. I know the local area and know the plans that are available to you very well. I'd be happy to talk with you in person or by phone. We can look at your needs, explore your choices and help you decide on a plan with confidence. I look forward to helping you.



Lydia Zappasodi Licensed Sales Agent

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- About Me

Certified to sell UnitedHealthcare® Products for 12+ years

Currently serving more than 1500 local UnitedHealthcare members

Certified to sell in Medicare Advantage, Dual Special Needs,

Medicare Supplement, Prescription Drug

Languages spoken: English, Spanish

Agenda

- Understanding your Medicare choices
- 2 Eligibility and enrollment
- The advantages of Medicare Advantage
- Prescription drug coverage
- **5** 2022 Medicare Advantage plan information
- 6 Agent assistance
- Why UnitedHealthcare?
- 8 Additional resources

Understanding your Medicare choices

Step 1

Enroll in Original Medicare.



Understanding your Medicare choices

Step 2

After you enroll in Original Medicare, there are two ways to get additional coverage.

Option 1

OR — Option 2

Add one or both of the following to Original Medicare:

Medicare Supplement Insurance

Offered by private companies



Medicare Supplement

Helps pay some of the out-of-pocket costs that come with Original Medicare

Medicare Part D Plan

Offered by private companies



Part D

Helps pay for prescription drugs

Choose a Medicare Advantage plan:

Medicare Advantage Plan
Offered by private companies



Part C

Combines Part A (hospital insurance) and Part B (medical insurance) in one plan



Part D

Usually includes prescription drug coverage



May offer additional benefits not provided by Original Medicare

Medicare eligibility

You're eligible for Original Medicare (Parts A and B) if:



You're at least 65 years old.

OR



You're under 65 and qualify on the basis of a disability or other special situation.

AND



You're a U.S. citizen or a legal resident who has lived in the U.S. for at least 5 consecutive years.



When can you enroll in a Medicare Advantage or prescription drug plan?

Initial Enrollment Period



Your Initial Enrollment Period (IEP) is 7 months long. It includes your 65th birthday month plus the 3 months before and the 3 months after. It begins and ends 1 month earlier if your birthday is on the first of the month. You may enroll in Part A, Part B or both.

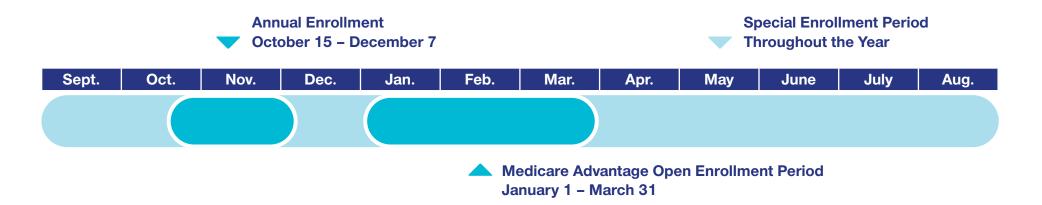


You may also choose to join a Medicare Advantage plan (Part C) or a prescription drug plan (Part D).



Although you are not required to enroll in Part D, there is a penalty of 1% of the average monthly premium for each month you delay enrollment.





Annual Enrollment Period, October 15 – December 7

During annual enrollment you can add, drop or switch your Medicare coverage.

Medicare Advantage Open Enrollment Period, January 1 – March 31

If you're already a Medicare Advantage plan member, you may disenroll from your current plan and either switch to a different Medicare Advantage plan one time only or go back to Original Medicare during this period.

Special needs plans have other eligibility requirements.



Special Enrollment Period

Depending on certain circumstances, you may be able to enroll in a Medicare plan outside of the initial enrollment or annual enrollment time frames. Some ways you may qualify for a Special Enrollment Period are if you:



Retire and lose your employer coverage



Move
out of
the plan's
service area



Qualify for **Extra Help**



Have been diagnosed with certain qualifying chronic health conditions

Special needs plans have other eligibility requirements.

Medicare Advantage plans have high member satisfaction

27+

million people enrolled in a Medicare Advantage plan as of May 2021¹

93%

satisfaction among seniors with a Medicare Advantage plan²

25%

less spent on health care compared to Original Medicare³



Compare your coverage

Original Medicare doesn't cover all medical expenses and doesn't cover prescriptions.

| Benefits and Features | Medicare Advantage* | Original Medicare |
|--|---------------------|-------------------|
| Coverage for hospital stays | ✓ | ~ |
| Coverage for some medical care, like doctor visits | ✓ | ✓ |
| Preventive services, like flu shots | ✓ | ✓ |
| Prescription drugs | ✓ | No coverage |
| Routine vision coverage | ✓ | No coverage |
| Routine hearing exam and hearing aid coverage | ✓ | No coverage |
| Limits your annual out-of-pocket costs | ✓ | No protection |

^{*}Benefits vary by plan.

10 things to know about Medicare Advantage

| 1 | You must continue to pay your Medicare Part B premium. |
|---|---|
| 2 | Medicare Advantage has you covered. |
| 3 | Joining a Medicare Advantage plan may affect your current coverage. |
| 4 | It's best to use network providers. |
| 5 | You may qualify for financial assistance. |

10 things to know about Medicare Advantage

| 6 | If you enroll in Part D late, you may pay a penalty. |
|----|---|
| 7 | A Medicare supplement insurance plan (Medigap policy) is not a Medicare Advantage plan. |
| 8 | Keep your member ID card handy. |
| 9 | Medicare Advantage offers the same protections as Original Medicare. |
| 10 | You have a built-in financial safety net. |

Understanding Medicare drug payment stages

Your prescription drug costs change during the year, depending on which payment stage you are in. The stages start over on January 1 and the dollar limits can change each year. The coverage limits are determined by benchmarks set by the Centers for Medicare & Medicaid Services (CMS).

| Payment Stages | Member Pays | Plan Pays | Stage Limit |
|------------------------------|--|-------------------------------------|--|
| Annual Deductible* | 100% until you reach the plan deductible | 0% | Varies by plan |
| Initial Coverage | A copay or coinsurance | Balance after copay and coinsurance | Total drug costs reach \$4,430 |
| Coverage Gap (Donut Hole) | 25% of your drug costs | 5%-75% | Total out-of-pocket costs reach \$7,050 |
| Catastrophic Coverage | A \$3.95 copay for generic drugs (including brand name drugs treated as generic) and \$9.85 copay for all other drugs, or 5% coinsurance for all drugs, whichever is greater | 15% | Through the end of the year |

^{*}If your plan doesn't have a deductible, you skip this stage.

What's the difference between total drug costs and out-of-pocket costs?



Total Drug Costs

What you pay for prescription drugs each year, plus what your plan pays. Does not include your premium.



Out-of-Pocket Drug Costs

The total amount you pay for prescription drugs, including your deductible and any discounts paid by drug manufacturers while you are in the donut hole. Does not include what the plan pays or your premium.

If you get **Extra Help** from Medicare with your Part D costs, ask your agent how the Part D deductible and coverage gap apply to you.



Pharmacy network



Choose from 65,000 pharmacies



Save on prescriptions with in-network retailers



Save with mail service pharmacy

Drug list (formulary)

Tiered formulary

- Tier 1 Preferred generic drugs
- Tier 2 Generic drugs
- Tier 3 Preferred brand name drugs
- Tier 4 Non-preferred drugs
- Tier 5 Specialty drugs



Step therapy

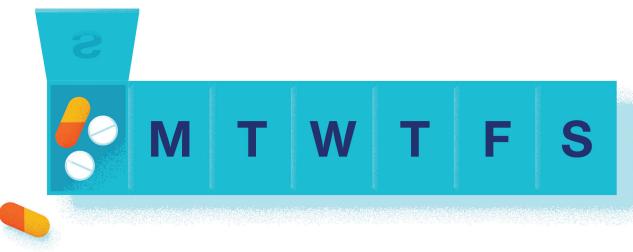
UnitedHealthcare can help you save money on your prescriptions by offering lower-cost drugs that can treat the same medical condition as your current brand name drugs.

Quantity limits

Some drugs have quantity limits, where the plan will cover only a certain amount of a drug for one copay or over a certain number of days. The limits may be in place to ensure safe and effective use of the drug.

Prior authorization

Before the plan will cover certain drugs, it may need more information from your doctor to make sure the drug is being used correctly for a medical condition covered by Medicare. You may be required to try a different drug before the plan will cover the prescribed drug.



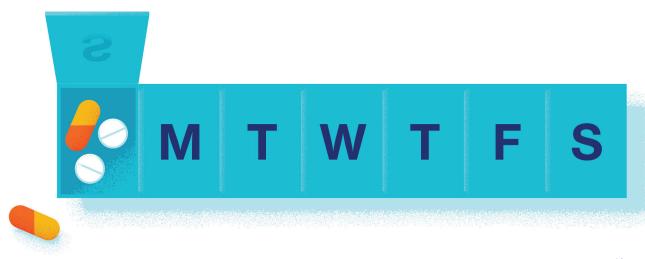
Asking for an exception

If you need a drug that's not currently covered by your plan, you may:

- Ask the plan to cover your drug even if it is not on the drug list.
 This is known as a formulary exception.
- Ask to waive coverage restrictions or limits on your drug.
 This is known as a utilization exception.

Coverage decisions

If your doctor has submitted an exception request on your behalf, generally the plan will make a decision within 72 hours. You can request an expedited, or fast, decision if you or your doctor believes your health requires it.



2022
Medicare
Advantage Plan
Information





UnitedHealthcare Medicare Advantage Plans

UnitedHealthcare® The Villages® Medicare Advantage (HMO) H1045-025-000

| Plan Benefits | | |
|-------------------------------|--|--|
| Monthly plan premium | \$0.00 | \$0.00 |
| Annual medical deductible | \$0 | \$0 |
| Primary care provider visit | \$0 copay | \$5 copay |
| Specialist visit | \$40 copay | \$40 copay |
| Specialist referral required? | No | No |
| Preventive services | \$0 copay | \$0 copay |
| Inpatient hospital care | \$250 copay per day for days 1-6 /\$0 copay per day for days 7-unlimited | \$295 copay per day for days 1-6 /\$0 copay per day for days 7-unlimited |
| Skilled nursing facility | \$0 copay per day for days 1-20 /\$188 copay per day for days 21-36 /\$0 copay per day for days 37-100 | \$0 copay per day for days 1-20 /\$188 copay per day for days 21-52 /\$0 copay per day for days 53-100 |
| Outpatient surgery | \$0 copay - \$250 copay | \$0 copay - \$270 copay |
| Diabetes monitoring supplies§ | \$0 copay | \$0 copay |
| Home health care | \$0 copay | \$0 copay |



UnitedHealthcare Medicare Advantage Plans

UnitedHealthcare® The Villages® Medicare Advantage (HMO) H1045-025-000

| Plan Benefits – continued | | |
|---------------------------------|--|--|
| Diagnostic radiology services | \$0 copay - \$85 copay | \$0 copay - \$110 copay |
| Diagnostic tests and procedures | \$20 copay | \$20 copay |
| Lab services | \$0 copay | \$0 copay |
| Outpatient X-rays | \$15 copay | \$15 copay |
| Ambulance | Ground: \$270 copay; Air: \$270 copay | Ground: \$275 copay; Air: \$275 copay |
| Emergency care | \$90 copay; copays are waived if admitted within 24 Hours | \$90 copay; copays are waived if admitted within 24 Hours |
| Urgent care | Contracted: \$40 copay / Non-Contracted: \$40 copay; Copays are not waived if admitted | Contracted: \$40 copay / Non-Contracted: \$40 copay; Copays are not waived if admitted |
| Annual out-of-pocket maximum** | \$2,900 | \$5,900 |



UnitedHealthcare Medicare Advantage Plans

UnitedHealthcare® The Villages® Medicare Advantage (HMO) H1045-025-000

| Prescription Drugs – Standard Retail (30-day); Preferred Mail Order (90-day) | | | |
|--|--|---|--|
| Tier 1 - Preferred generic drugs | 30-day: \$0 copay; 90-day: \$0 copay | 30-day: \$3 copay; 90-day: \$0 copay | |
| Tier 2 - Generic drugs | 30-day: \$7 copay; 90-day: \$0 copay | 30-day: \$10 copay; 90-day: \$0 copay | |
| Tier 3 - Preferred brand drugs | 30-day: \$45 copay; 90-day: \$125 copay | 30-day: \$45 copay; 90-day: \$125 copay | |
| Tier 4 – Non-preferred drugs | 30-day: \$95 copay; 90-day: \$275 copay | 30-day: \$95 copay; 90-day: \$275 copay | |
| Tier 5 - Specialty tier drugs | 30-day: 33% coinsurance; 90-day: Not included | 30-day: 30% coinsurance; 90-day: Not included | |
| Annual prescription deductible | \$0 deductible for all Tiers | \$0 deductible for Tiers 1 and 2; \$150 deductible for Tiers 3, 4 and 5 | |



UnitedHealthcare Medicare Advantage Plans

UnitedHealthcare® The Villages® Medicare Advantage (HMO) H1045-025-000

| Extra Benefits and Features | | |
|--|--|--|
| UnitedHealthcare® Medicare National Network | See any doctor at network costs when using our Medicare National Network | See any doctor at network costs when using our Medicare National Network |
| Routine vision care | \$0 copay on yearly routine eye exam and \$200 eyewear allowance | \$0 copay for 1 routine eye exam every year |
| Part D Senior Savings Model | Get a 1-month supply of insulin drugs for \$35 or less | Get a 1-month supply of insulin drugs for \$35 or less |
| Over the counter (OTC) benefit | \$40 a quarter in credits for over-the-counter products for home delivery | \$40 a quarter in credits for over-the-counter products for home delivery |
| Gym membership | Renew Active® is a fitness program for body and mind, at no additional cost | Renew Active® is a fitness program for body and mind, at no additional cost |
| Renew Rewards | Earn rewards for staying active by tracking your steps with Renew Rewards by UnitedHealthcare® | Earn rewards for staying active by tracking your steps with Renew Rewards by UnitedHealthcare® |



| UnitedHealthca | re Medicare |
|----------------|-------------|
| Advantage Plan | IS |

UnitedHealthcare® The Villages® Medicare Advantage (HMO)

AARP® Medicare Advantage Choice (Local PPO) H2406-016-000

H1045-025-000

| Extra Benefits and Features | | |
|--|---|---|
| Virtual Medical Visits | \$0 copay to see a provider through a virtual visit | \$0 copay to see a provider through a virtual visit |
| Worldwide urgent and emergency care coverage | ✓ | ~ |

2022 Medicare Advantage Plan Information



The UnitedHealthcare plans listed on this document are available in the following counties:

UnitedHealthcare® The Villages® Medicare Advantage (HMO) H1045-025-000 Lake, Marion, Sumter

AARP® Medicare Advantage Choice (Local PPO) H2406-016-000 Lake, Marion, Sumter

Get help finding the right plan for you. Simply ask your licensed sales agent for more information or call UnitedHealthcare at 1-855-868-8374, TTY 711.

If you receive Medicare Extra Help, your premium and prescription drug costs may be lower. \$Limitations may apply. "The most you may pay in a year for medical care covered by the plan. This information is not a complete description of benefits. Call UnitedHealthcare at 1-855-868-8374, TTY 711 for more information. Network size varies by market and exclusions may apply. Out-of-network/non-contracted providers are under no obligation to treat Plan/Part D sponsor members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. OptumRx is an affiliate of UnitedHealthcare Insurance Company. You are not required to use OptumRx home delivery for a 90-100 day supply of your maintenance medication. \$0 copay may be restricted to particular tiers, preferred medications, or mail order prescriptions during the initial coverage phase and may not apply during the coverage gap or catastrophic stage. UnitedHealthcare pays royalty fees to Holding Company of The Villages, Inc. (The Villages) for the use of its intellectual property. The Villages are not insurers. You do not need to reside in The Villages encourages you to consider your needs when selecting products and does not make specific product recommendations for individuals. You will pay a maximum of \$35 for a 1-month supply of Part D select insulin drugs during the deductible, Initial Coverage and Coverage Gap or "Donut Hole" stages of your benefit. You will pay 5% of the cost of your insulin in the Catastrophic Coverage stage. This cost-sharing only applies to members who do not qualify for a program that helps pay for your drugs ("Extra Help").

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare-approved Part D sponsor. Enrollment in these plans depends on the plan's contract renewal with Medicare. Benefits, features and/or devices vary by

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I can provide personalized support

Take the next step today



Ask me to help you:



Look up your doctors, hospitals, specialists and clinics to make sure they're part of the large UnitedHealthcare provider network



Check your prescription medications to make sure they're included in the drug list and anticipated costs



Find out if you're eligible for more benefits if you have certain medical conditions or qualify for both Medicare and Medicaid



Understand how a Medicare Advantage plan from UnitedHealthcare can work with the care you receive from the VA or TRICARE For Life coverage



Access additional services, including unique benefits available to UnitedHealthcare plan members

Why UnitedHealthcare?

Not all Medicare Advantage plans are the same. Many private insurance companies offer Medicare Advantage plans. But when you choose UnitedHealthcare, you're choosing an industry leader.

Reasons to choose UnitedHealthcare:



More than 40 years serving the Medicare community.



More
people choose
UnitedHealthcare
for their Medicare
plans than any
other insurance
provider.4



You have our promise and commitment to helping you live a healthier life.

Additional resources



Medicare Made Clear®



Medicare Helpline



Medicare & You



Online Plan Finders



State Resources



Social Security Administration



Administration and Eldercare Locator



Talk to an agent today.



Lydia Zappasodi
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407-354-5987, TTY 711
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MylnsuranceAndInvestments.com
Sí, hablo su idioma.



From the UnitedHealthcare® family of Medicare plans.







UnitedHealthcare® Medicare

Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply. UnitedHealthcare Insurance Company pays royalty fees to AARP for the use of its intellectual property. These fees are used for the general purposes of AARP. AARP and its affiliates are not insurers. You do not need to be an AARP member to enroll. AARP encourages you to consider your needs when selecting products and does not make specific product recommendations for individuals. AARP does not employ or endorse agents, producers or brokers.

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^{1&}quot;State_County_Penetration_MA_2021-05.csv," in "MA State/County Penetration – May 2021 ZIP file," "https://www.cms.gov/research-statistics-data-and-systemsstatistics-trends-and-reportsmcradvpartdenroldatama-state-county/ma-statecounty-penetration-2021-05 Centers for Medicare & Medicaid Services (CMS), Report Period: May 2021.

²"Medicare Advantage Polling Report," Morning Consult, "https://medicarechoices.org/medicare-advantage-polling-report/" The Coalition for Medicare Choices (CMC), 1/16/20. ³Vilsa Curto, Liran Einav, Amy Finkelstein, Jonathan D Levin, and Jay Bhattacharya, "Healthcare Spending and Utilization in Public and Private Medicare," https://www.nber.org/papers/w23090.pdf, 1/2017. ⁴Based on national market share, as of May 2021.

Plans insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract. Enrollment in the plan depends on the plan's contract renewal with Medicare.